User Guide **VENDOR LOGISTICS PORTAL**

Online Requests for MCX Shipment Validation and Routing

September 2025





Powered By:



Revision Sheet

	Date	Revision Description
Release		·
No.		
Rev. 0	10/07/12	User's Manual for TMS
Rev. 1	10/09/12	Updated screen images
Rev. 2	12/26/12	Updated Screen Images and Directions to accommodate new
		portal design.
Rev. 3	01/14/13	Updated Screen Images and Directions to accommodate portal
		modifications.
Rev. 4	01/28/13	Revised based off of team edits
Rev. 5	02/11/13	Revised TMS Setup Form
Rev. 6	03/29/13	Added Prepaid and Commercial Invoice Sections
Rev. 7	10/23/20	Added PO Fill and Kill Section
Rev. 8	2/4/21	Added Region Routing definition and notes around routing
Rev. 9	5/7/21	Added Density Calculator Instructions
Rev. 10	7/27/22	Removed Density Calculator Instructions – revised July 2022
Rev. 11	4/19/23	Added pallet height requirement
Rev. 12	9/10/25	Updated contact information

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1.0 GENERAL INFORMATION

1.1 System Overview

- **Function**
 - The function of this document is to aid the MCX business Partners in navigating the MercuryGate TMS vendor portal effectively and efficiently.
- Architecture
 - This software is a web-based transportation management application customized for third party logistic companies to provide routing and carrier selection.
- User access mode
 - Graphical User Interface.
- System Name
 - MercuryGate Transportation Management System.

1.2 Points of Contact

Following is the list of the points of organizational contacts that may be needed by the user for informational and troubleshooting purposes. All communications will be returned within one business day. Direct all communications regarding transportation and/or routing to Landair, and if no answer is received than contact the Covenant Logistics Escalation team. Contact the MCX Logistics department if you have any concerns or unresolved communications.

- Landair Transport, Inc. General Traffic and Help Desk
 - Landair Traffic E-mail – mcx@landair.com Phone (Direct) - 866-404-8517
- Landair Transport, Inc. Escalation
 - > Brittany Ricker, Operations Manager E-mail – bricker@covenantlogistics.com Phone (Direct) - 423-783-1328
 - > Patrick Norris, Director of Customer Account Management E-mail – pnorris@covenantlogistics.com Phone (Direct) - 423-783-1246
- MCX Logistics General Traffic and Help desk
 - MCX Logistics E-mail - OMBMCXLOGISTICS@usmc-mccs.org Phone (Direct) – 703-784-3805

2.0 GETTING STARTED

2.1 Accessing the Vendor Portal

Below is a screenshot of the MercuryGate Vendor Portal main page. It is suggested that your shipping locations bookmark the following link in their browser to access the site easily.

https://sites.google.com/a/landairtms.com/mcx-log-in/



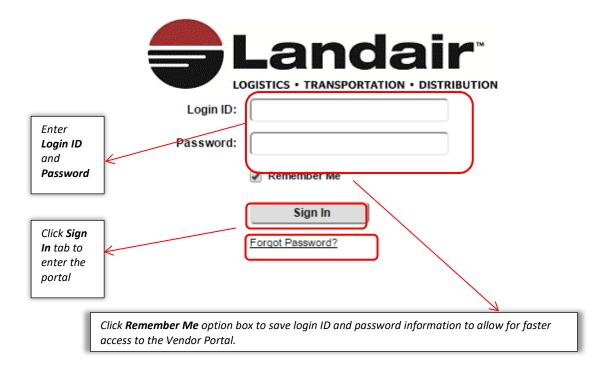
2.2 New User Registration

If you have not received your MercuryGate Vendor Portal Login ID and Password or if you are a new location, complete the form on page 6 and submit to the applicable email address for the box that you have checked at the top right hand side of the Setup Form. Allow for at least two business days to verify information and process request. Landair will send your Login ID and Password to the emails listed on the form.

		Check the b	ox that applies to your facility.						
TMS SET	NG PARTNER UP FORM	Fax to 703-784-53 UPDATE EXISTING E-mail form to mo	exvendorsetup@usmc-mccs.org or 354 Attention MCX Logistics 5 cx@landair.com or 669 Attention MCX Vendor Profile						
SHIPPING POINT INFORMATION Note: List all vendor DUNS that this location is authorized to ship orders for.									
A new form must be filled out for each shipping location. Send completed form to the appropriate location above.									
MCX TMS Location ID (MCX will co	reate/provide ID for new setup):								
* Shipper Company Name:									
* Shipper POC Name:		* Phone:							
* Shipper Address:									
* City:		* State:							
* Country:		* Postal Code:							
* Shipping Location Fax:		* Commodity:							
	rs provide an Open Mail Box or Gro closed address due to turnover, ou		e occurrence of our communications x size restrictions.						
* Group E-mail Address:									
* Secondary E-mail Address:									
* Other Contact Name:		* Other Phone:							
numbering system," known as DU money is spent. The federal gover	Provide the Vendor name and DUNS for each company that your facility is authorized to ship to MCX for. The "data universal numbering system," known as DUNS, is a unique 9-digit number that is used by the federal government to keep track of how federal money is spent. The federal government requires organizations to provide a DUNS number as part of their proposals when doing business with a government agency. If more than 3, list them in the notes section.								
Vendor Name:		DUNS:							
Vendor Name:		DUNS:							
Vendor Name:		DUNS:							
* Does your location require an appointment for pickup? NO YES, provide appt phone number									
Shipping Hours Mon-Fri (p	lease enter all times as Milit	ary Time ex. 1300	= 1pm)						
* Earliest Appointment:		* Latest Appointmen	t						
Notes:									

2.3 Logging In

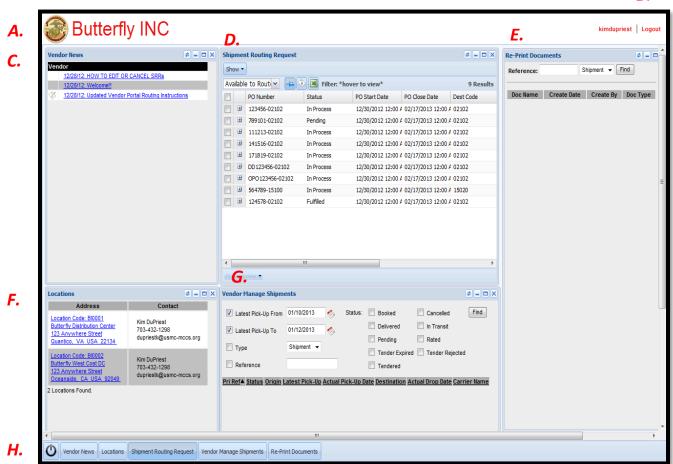
- After clicking the *Image* to route your PO the user will be directed to the Landair Solutions Login Screen
- Before you can access the Vendor Portal to enter a shipment you will need your unique Login ID and Password.
- See section 2.1 for New User Registration
- See Section 2.5 for Changing or Resetting Your Password if you do not remember your Login ID and/or Password.
- Enter the Login ID and Password assigned to your location into the TMS Vendor Portal



2.4 Vendor Home Screen

A similar screen as shown below will appear after successfully logging into the TMS Vendor

В.



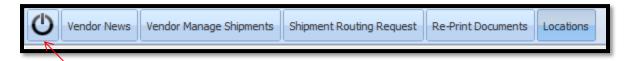
These quadrants will automatically be displayed

- A. The Vendor or Shipper's Location name
- B. Logout Function
- C. Vendor News quadrant
- D. Shipment Routing Request quadrant
- E. Re-Print Document quadrant
- F. Locations quadrant
- G. Vendor Manage Shipments quadrant
- H. Quick Launch Tab Menu

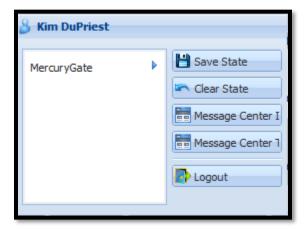
The functions of all the *quadrant items* are described in detail in Section 3.0 **Using the System**

2.4.1 Quick Tab

The Quick Tab located at the bottom of the home screen provides buttons to launch each quadrant.



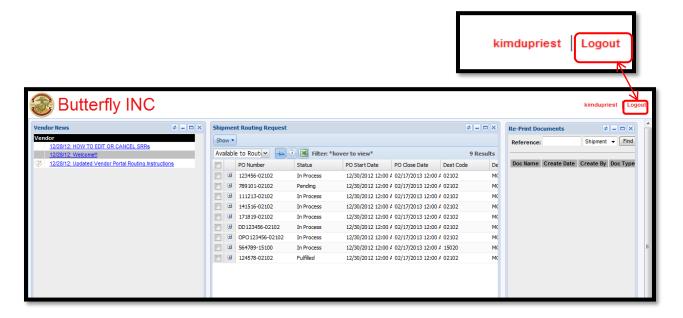
The **Power button** brings up the MercuryGate user preferences window.



- The user can arrange the home screen by reordering, resizing, or subtracting the quadrants then using the *quick tab* and pressing the power button and choosing *Save State* to save the home screen preferences.
- To return to the default settings choose *Clear State*
- The message Center buttons are not functional at this time.
- Choose *Logout* to exit the system completely
- Click the *Power button* again to return to the home screen

2.5 Exiting the System

To Exit the system click on the *Logout* icon in the upper right hand corner.



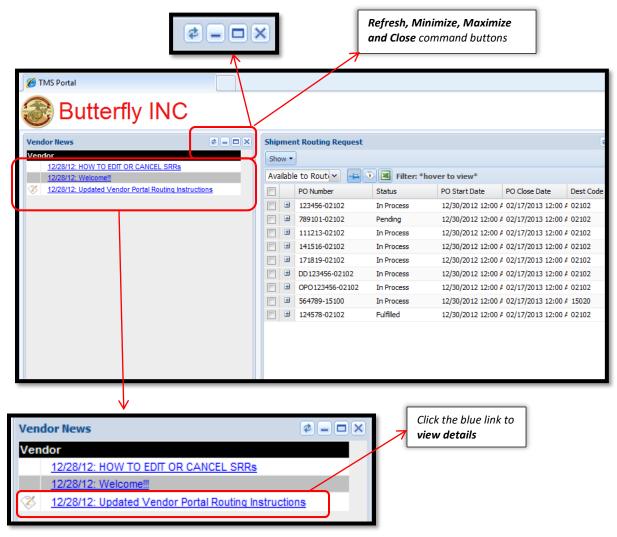
2.6 Changing or Resetting Your Password

Use the *Forgot Password* link on the *login screen* to submit a password reset request. You must enter your Login ID and e-mail. If you do not know your Login ID, send an email to mcx@landair.com or call 866-404-8517.

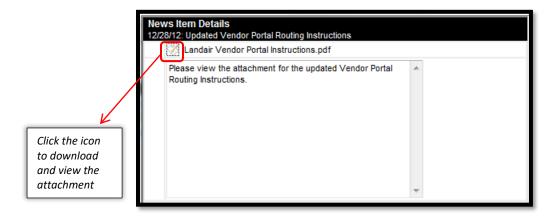
3.0 USING THE SYSTEM

3.1 Vendor News

- Important alerts concerning system updates, routing/shipping compliance, and MCX supply chain modifications will be posted in the **Vendor News** quadrant.
- Each alert will include the date posted to the **Vendor News** quadrant.
- All users are required to read the alerts prior to routing and shipping their orders.
- To view the **Vendor News** details, click on the blue link of the subject line in the **Vendor News** quadrant.

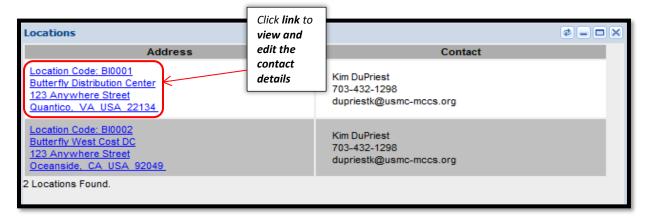


- The Selected link will appear as a dialog box with the pertinent details to include document attachments.
- Click on the document icon to download and view any attachments associated with the alert.

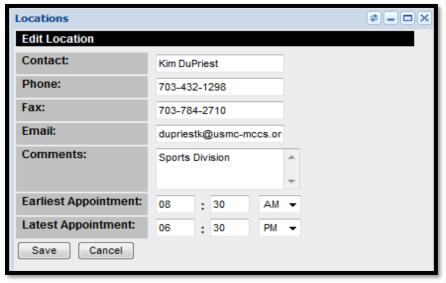


3.2 Locations – Shipping Points

- All of the authorized shipping points for the Vendor will be displayed in the *Locations* Quadrant
- The **Locations** are displayed as a list with the **blue links** indicating Vendor locations that are active for the user.



- To modify the shipping location address or to add a new location to the vendor, complete the MCX Trading Partner TMS Setup Form located on page 6 and email or fax to Landair.
- To modify the contact information for an address select the blue link to that location. Please note that modifying a contact for a shipping location will not change the contact that will receive the Freight Routing Notifications. To change that contact, you must email Landair at mcx@landair.com to request.
- An *Edit Location* Box will open, modify appropriate information and press *Save*

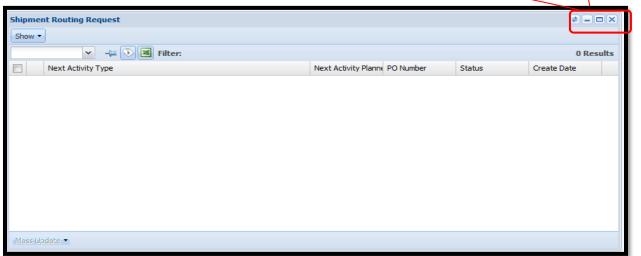


The following fields can be edited by the user: Contact Phone Fax Email (Multiple emails must be separated by a comma,) Comments Earliest Appointment Latest Appointment time (Times must be entered as standard time xx:xx am/pm)

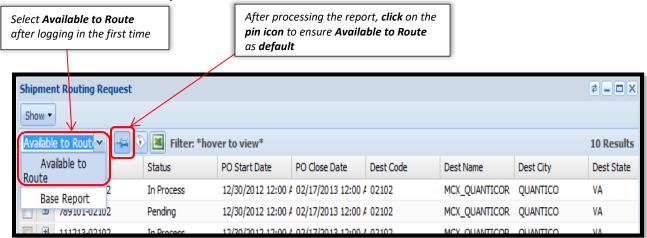
3.3 Shipment Routing Request

The **Shipment Routing Request** quadrant is as displayed below

Maximize the quadrant using the command buttons located on the upper right of the quadrant screen. Maximize/Minimize command buttons

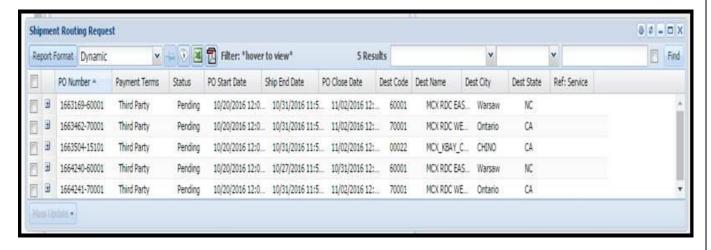


- The first time logging in, the *Available to Route* report must be selected for open orders attached to the vendor to display.
- Once the report processes, click on the *pin icon* to pin the report as the default for subsequent visits.



This quadrant shows all open orders that are authorized to route by the shipper. Any order that is past the Ship End Date will not populate.

- Your PO will be available in your portal for routing 5 days prior to your PO Start Date and will close on the Ship End Date.
- PO extension requests must be made to the appropriate MCX buyer.
- Shipping on a cancelled PO will result in a non-compliance fee.

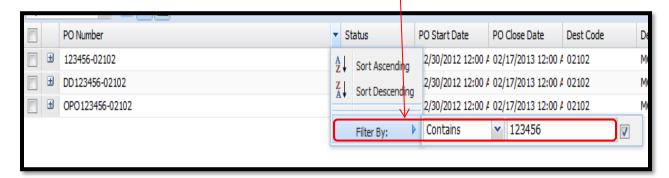


- The **Shipment Routing Request** columns include
 - ➤ PO Number The MCX Purchase Order Number paired with the MCX Site/Store number destination
 - > Status the routing status of the order
 - **Pending** no request submitted by the shipper, open order
 - In Process request for routing submitted by shipper and being processed by the TMS
 - **Fulfilled** routing has been completed
 - > PO Start Date authorized start shipping date designated by the MCX buyer
 - > Ship End Date the last date that can be selected as pickup available date
 - **PO Close Date –** Authorized close date designated by the MCX Buyer
 - > **Dest Code** the MCX site/store number as designated by the order
 - > **Dest Name –** the Destination Location address code
 - **Dest City –** the MCX site/store city location as designated by the order
 - **Dest State –** the MCX site/store state location as designated by the order
 - ➤ **Ref: Service** the type of shipping service requested by the MCX buyer

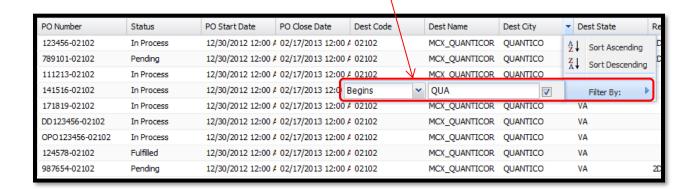
3.4 Searching Open Orders

To locate the order(s) that you would like to request routing for use the column headers to sort and filter by your unique criteria, this minimizes your open orders to your query.

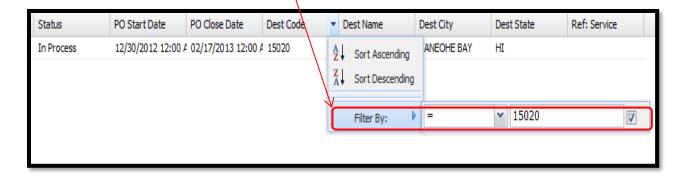
Example: Filter by selecting category **Contains** and enter **PO Number** ex 123456



Example: Filter **Dest City** to **Begins** QUA to only show Quantico VA orders

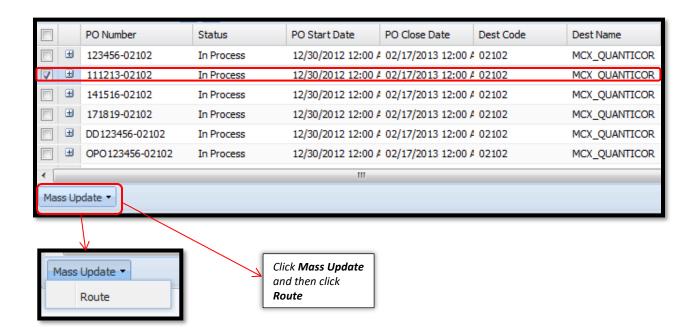


Example: Filter **Dest Code** to = 15020 to only show Kaneohe Bay Store 15020 orders



3.4.1 Selecting a Single Order

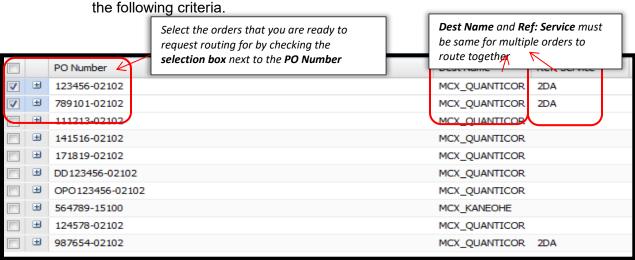
After Filtering your open orders to locate the order that you are ready to ship select the **PO Number** by checking the box on the left hand side of the **PO Number**.



- Click Mass Update at the bottom left hand side of the window and then click Route.
- After the user clicks Route, the Request Route window will open with the Origin Location and Destination Location details.

3.4.2 Selecting Multiple Orders

Multiple orders can be routed together on the same request as long as they meet



They all must have the same Ref: Service



They all must have the same **Dest Name**



Click Mass Update at the bottom left hand side of the window and then click Route

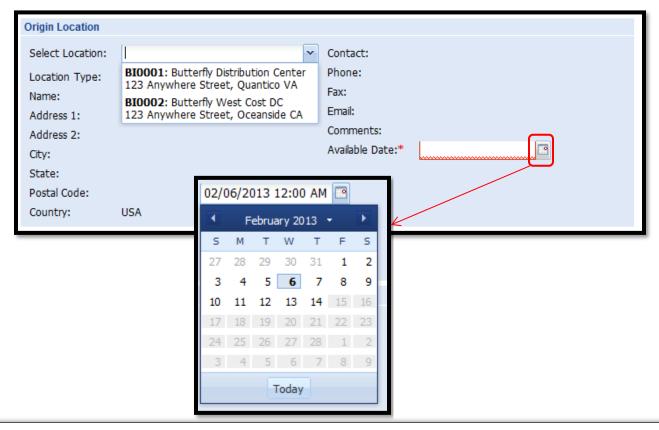
3.5 Request Routing

After the user has selected the PO(s) and has clicked Route, the Request Route window will open with the Origin Location and Destination Location details



- The **Destination Location** is automatically populated from the MCX order
- In the *Origin Location* section choose your shipping location from the drop down box to populate the Select Location field.

All shipping points authorized to ship for the vendor will display, only choose your location, if your location in not listed see Section 2.1 New Vendor Registration

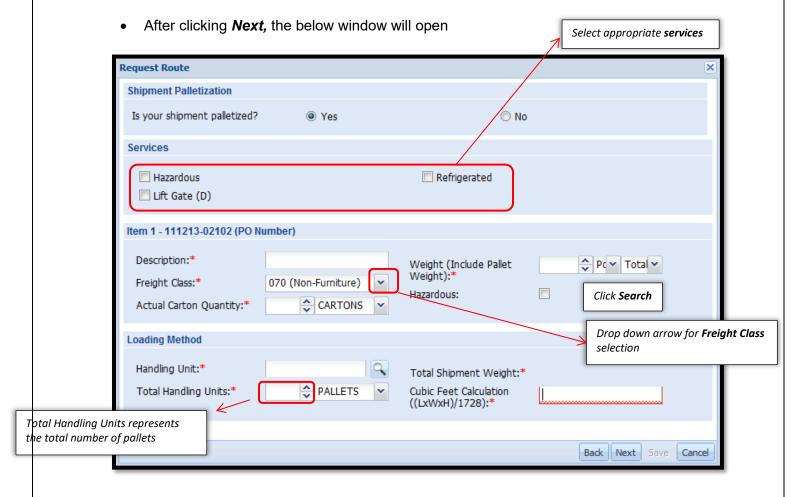


The example PO has a shipping window of 12/30/2012 to 02/17/13. The Available Date only allows shipping until 02/14/13. Two to four days may be deducted from the ship window due to weekends, holidays, and carrier requirements.

- Choose the date that the shipment will be available for pickup in the Available Date field
- If the shipment is ready now, then select the *Today* button
- The calendar will only populate dates within the PO shipping window
- In the bottom right hand corner click **Next** to continue or **Cancel** to end the request (the routing request will not be saved if *Cancel* is selected).



3.5.1 Palletized (TL/LTL) – This only applies if your "product only" weight is greater than 150 lbs. Pallet height should not exceed 84".

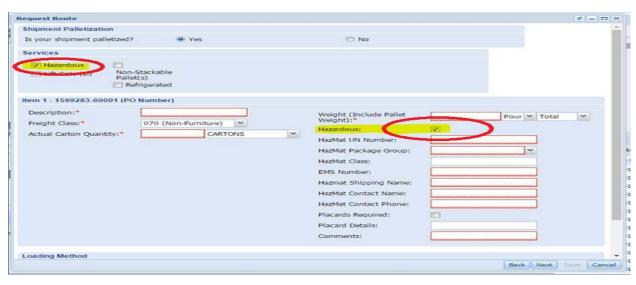


Select Yes if the shipment is palletized or floor loaded (only fixtures, furniture, and appliances are authorized all others must have approval by MCX to floor load).

3.5.2 Hazmat Routing

- Select appropriate Services from the options Hazardous/Lift Gate/Refrigerated
 - WHEN SHIPPING HAZMAT, YOU MUST CHECK THE BOX IN THE SERVICES, AS WELL AS THE BOX IN EACH ITEM DESCRIPTION. ALSO, PLEASE ENTER A BRIEF DESCRIPTION OF THE HAZMAT ITEM IN THE

SPECIAL INSTRUCTIONS SECTION OF YOUR ROUTING SUMMARY. (Ex. Hazmat - Lighters)

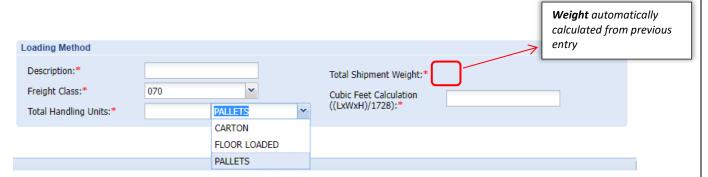




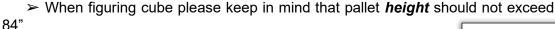
- In the *Item section* enter *Description*, appropriate *Freight Class* from the dropdown options, Weight to include pallet weight, Actual Carton Quantity, and check the Hazardous box if applicable.
- If the *Hazardous* box is checked enter the *Hazardous Information* as it pertains to the shipment.

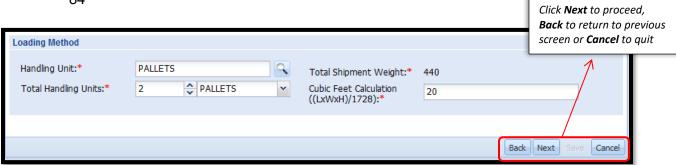


 In the Loading Method section click the Total Handling Units dropdown for available choices. Select the appropriate option.



 Enter the actual number of *Total Handling Units* and click on the drop down arrow to select the appropriate option then enter the total shipment *Cubic Feet Calculation* and click *Next* to continue.

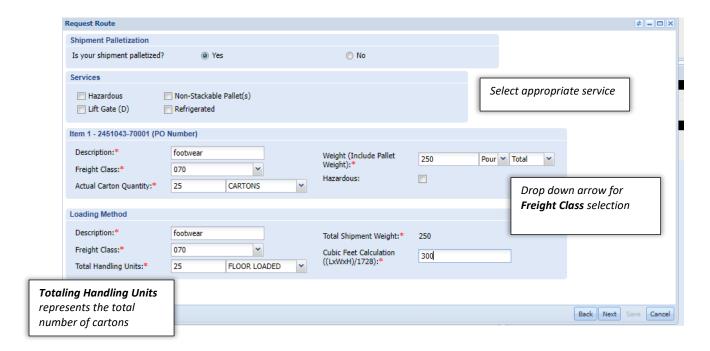




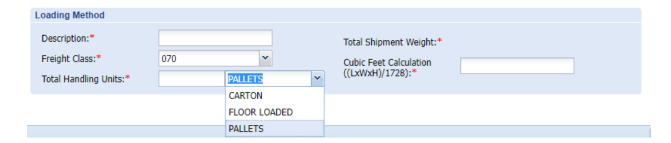
3.5.3 Floor Load (LTL/TL)

This only applies if your "product only" weight is greater than 150lbs.

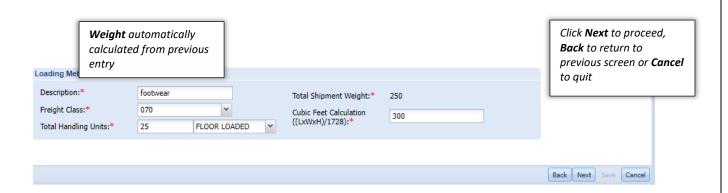
After clicking **Next**, the below window will open



- Shipment Palletization- Select Yes if the shipment is floor loaded
- Select appropriate **Services** from the options **Hazardous/Lift Gate/Refrigerated**
- In the *Item section* enter *Description*, appropriate *Freight Class* from the dropdown options, *Weight* to include pallet weight, *Actual Carton Quantity*, and check the *Hazardous box* if applicable (refer to 3.5.2 Hazmat Routing).
- In the Loading Method section click the Total Handling Units dropdown for available choices. Select Floor Loaded. (Must be MCX approved to Floor Load.).



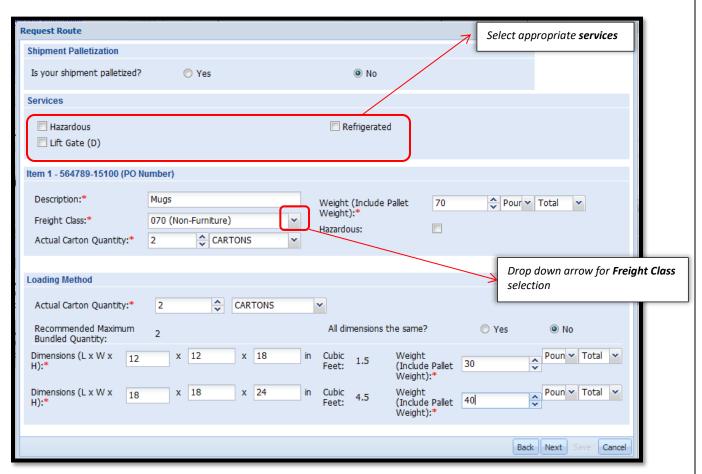
 Enter the actual number of *Total Handling Units (Cartons)* and click on the drop down arrow to select the Floor Loaded then enter the total shipment *Cubic Feet Calculation* and click *Next* to continue.



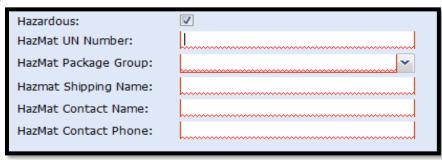
3.5.4 Non-palletized (small parcel)

- Select No for Is your shipment palletized?
- Select appropriate Services from the options Hazardous/Lift Gate/Refrigerated
- In the Item section enter Description, Freight Class from the dropdown options, Weight, Actual Carton Quantity, and check the Hazardous box if applicable.

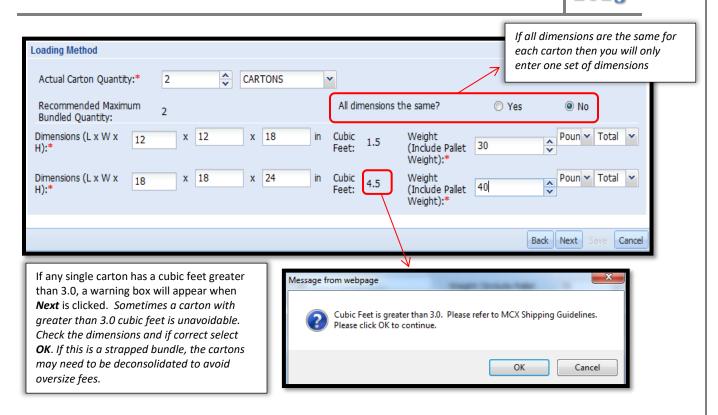
WHEN SHIPPING HAZMAT, YOU MUST CHECK THE BOX IN THE SERVICES, AS WELL AS THE BOX IN EACH ITEM DESCRIPTION. ALSO, PLEASE ENTER A BRIEF DESCRIPTION OF THE HAZMAT ITEM IN THE SPECIAL INSTRUCTIONS SECTION OF YOUR ROUTING SUMMARY. (Ex. Hazmat – Lighters – See page 21 for screen shot of special instructions screen)



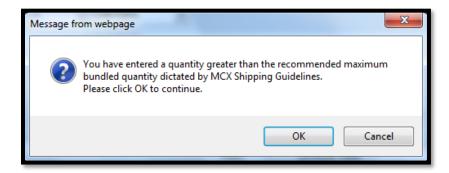
If the *Hazardous* box is checked enter the *Hazardous Information* as it pertains to the shipment.



- The Loading Method section will expand based on the Actual Carton Quantity entered. Please make sure when entering weights that the total item weight and total of the loading method weight must be an exact match or the system will generate an error.
- Select All Dimensions the Same, Yes or No, and input appropriate dimensions and carton weights and click Next to continue. *Note, cubic feet will automatically be calculated once the dimensions are entered



Directly below the Actual Carton Quantity field is a Recommended Maximum Bundled Quantity number. This is the MCX recommended number of shippable cartons based on MCX Bundling Guidelines. The shipper is required to bundle to this quantity either by strapping or using a master outer box. If the Actual Carton number exceeds the Recommended number, a warning box will appear when **Next** is clicked.

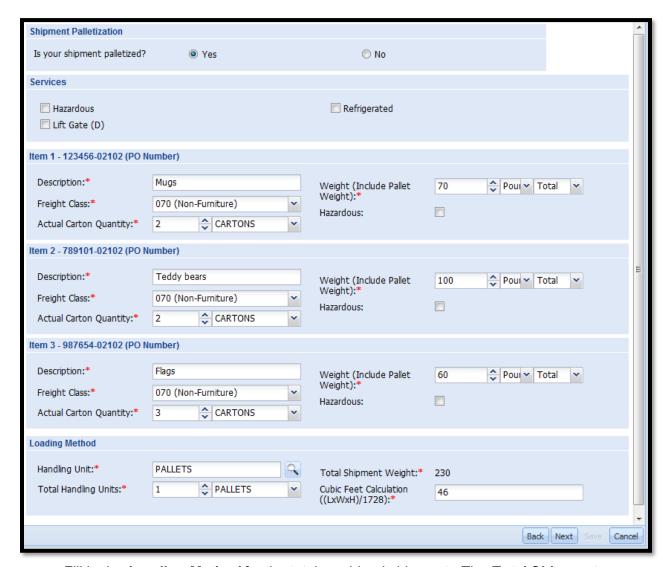


*If a warning box appears for carton quantity or cubic feet, "OK" must be selected to continue.

3.5.5 Multiple PO Entry

- Select appropriate choice for *Is your shipment palletized?*
- Select appropriate **Services** from the options **Hazardous/Lift Gate/Refrigerated**

In the *Item Sections* notice that each individual PO has it's own section. Enter Description, Freight Class from the dropdown options, Weight, Actual Carton Quantity, and check the Hazardous box if applicable per PO.



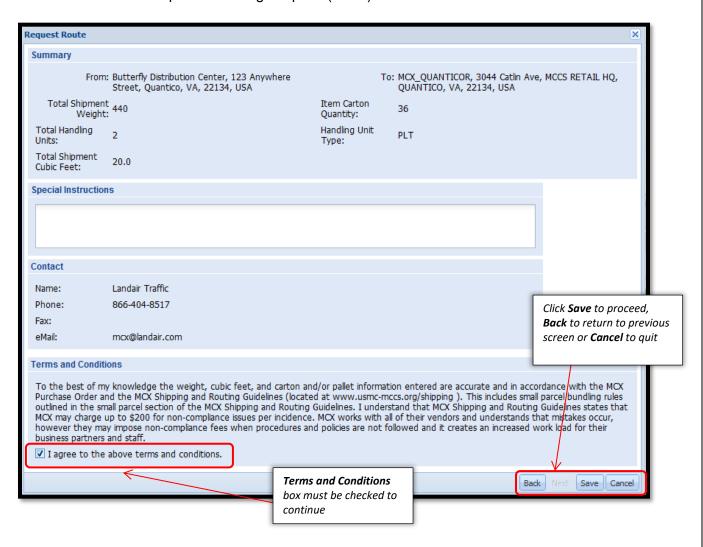
Fill in the **Loading Method** for the total combined shipment. The **Total Shipment Weight** will auto-populate based on each Item entry. Select **Next** to continue.

POs with multiple shipping methods i.e. Palletized/Floor Load and non-palletized or refrigerated and non-refrigerated must be entered as two individual shipment requests. The system cannot divide shipment to multiple carriers.

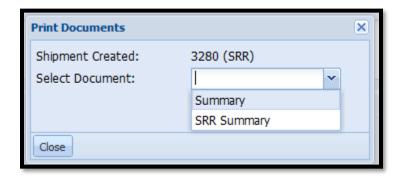
3.5.4 Summary and SRR Record

Once the **Shipment Characteristics** and the **Loading Method** has been completed, the below summary screen will appear

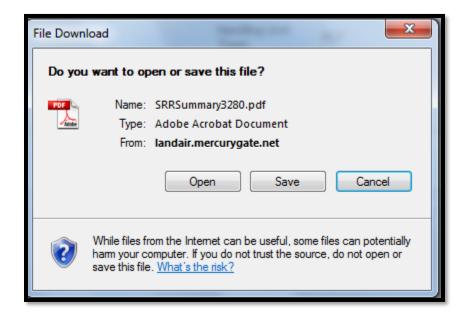
- All information needs to be validated, any **Special Comments** entered, and the **Terms** and Conditions statement read and agreed to before the shipment (SRR) can be created
- If any changes need to be made, click **Back** to adjust accordingly; otherwise click **Save** to create the Shipment Routing Request (SRR) record.



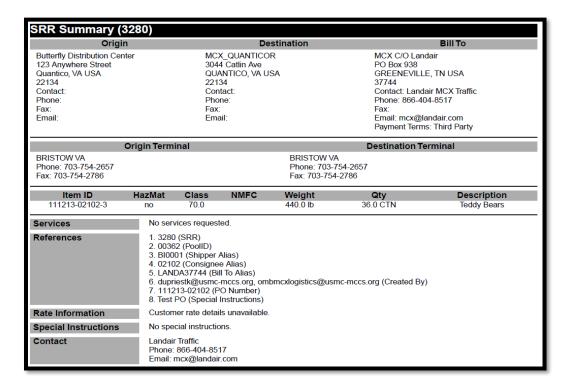
- After Save has been selected a Print Documents window will open with the SRR number.
- In the **Select Document** field use the drop down to select **SRR Summary**.



A File Download window will open giving the options to Open, Save or Cancel the document. Open and Print or Save the SRR Summary for your records. This is strongly recommended that you save a copy of your SRR.



- This an example of a SRR Summary for your routing request. This document is not a BOL. The BOL Document, Carrier information, Service of shipping, and if applicable the small parcel labels will be emailed to you upon approval to ship.
- This document should be saved for your records.



3.5.5 Region Routing

- MCX shipments are optimized weekly by geography (based on ship-from state) for better consolidation efforts. MCX continues to encourage our vendors to submit routing with the earliest possible ready date for all MCX orders regardless of final destination.
- If you route your PO after your region routing day and the PO is going to close before the next region routing day, you should receive shipping instructions (FRN) within 48 hours after the Ship End Date. If you haven't received instructions by this time, please contact the MCX Help Desk at mcx@landair.com for more information.



3.6 Freight Routing Notification (FRN) E-Mail

- Prepaid vendors will not be issued small parcel labels and will not use our documentation.
- Once the SRR has been approved and a carrier assigned you will receive a Freight Routing Notification (FRN) E-mail within 4 business days of request and not to surpass the close ship date. The email will include the following information.
 - ➤ SRR#
 - > Ship Date (must ship on or one business day before or after of this date)
 - ➤ MBOL#
 - Carrier SCAC
 - Carrier Name and Service
 - Destination
 - > Important Compliance
 - > Attachments (Shipment BOL or Small Parcel Labels)





Please keep in mind that RDC POs could be routed together and will need to be shipped together.

Example: East Coast vendor shipping a PO for RDC 60001 and RDC 70001. Both of these POs will be routed together and shipped to RDC 60001 for cross country consolidation. You will still use the same Mark For labels for the PO destination site.

COR	E BRAN	NDS		E	BILL OF L	ADING		Page 1	
Name: Addres		MCX EAS 151 CAR MCX c/o	SHIP FROM ST COAST R TER BEST R LANDAIR NC 28398	DC		Bill of Lading Number: Print Date: 21 Sep 202 Must Ship By Date:	: M916270-Cancelled-104 0	6124	
Conta	ict:	Receiving	g,877-505-56	50	_	Carrier Name:LANDAIF Carrier SCAC:LTAO Trailer :			
			SHIP TO				REFERENCES:		
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City/St	tate/Zip:			GA, CA 91730		OPS ACCOUNT #:		Example of a BO	L mai w
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Example of a Small Parcel label that will be emailed to you – this label can be configured to your thermal printer or can be printed out on standard paper and attached to the carton with clear packing tape or a clear document holder.



3.6.1 Commercial Invoices

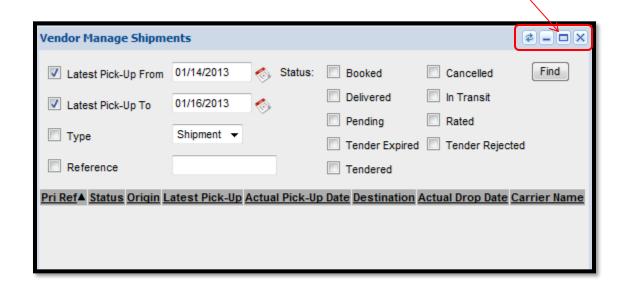
- Commercial invoices are required when shipping product to Japan.
- You will need to complete the appropriate commercial invoice template and attach to the carton in a packing sleeve. For pdf documents, please email mcx@landair.com

COMMERCIA					Αl	LINVOIC	Ε		(Please co	mplete in Engli	ish print)
INTERNATIO	NAL AIR WAY	BILL NO.				FedEx Inte	(Ni ematic	OTE: All ship onal Air Way	ments mu: bill & two	st be accompar duplicate copi	nied by a es of Cl.)
DATE OF EXPORTATION					SHIPPER'S EXPORT REFERENCES (i.e., order no., invoice no.)						
SHIPPER / EXPORTER (complete name, address, telephone, Business Registration No./ Customs / Tax ID No. e.g. GST / RFC / VAT / IN / EIN / ABN / SSN, or as locally required)					No	DNSIGNEE (compl o./ Customs / Tax II celly required)					
COUNTRY O	F EXPORT					MPORTER - IF OTH omplete name, add					
REASON FOR EXPORT (e.g. personal gift, ratum for repair) COUNTRY OF ULTIMATE DESTINATION											
COUNTRY OF ORIGIN	MARKS/ NO'S.	NO. OF	TYPE OF PACKAGING	FULL DESCRIPTION	N	HS CODE	ату.	UNIT OF MEASURE	WEIGHT	UNIT VALUE	TOTAL VALUE
				What is it? What is it made of? What is it used for? What is it a component of? e.g.) Ladies' 100% Silk Knit Blouse.	7 Blad			a.g. pieces, units, set.	lb/kg	currency	
TOTAL PKGS									TOTAL WEIGHT	CURRENCY	TOTAL INVOICE VALUE
										December 1	Dark en
I DECLARE	I DECLARE ALL THE INFORMATION CONTAINED IN THE INVOICE TO B					RUE AND CORREC	T.			Payment Method L/C T/T Others Check if applicable	EO.B. C&F C.LF
SIGNATUR	E OF SHIPPER	/EXPORT	ER								
NAME (PL	NAME (PLEASE PRINT) TITLE (PLEASE PRINT) DATE										

From						
Tax ID/VAT No:			Waybill Number:			
			Date:			
Contact Name:			Invoice Number (Ref	erence 1):		
Company Name:			Purchase Order Num):	
Address:						
			Terms of Sale (Incote	arm):		
City State/Province:			Reason for Export:			
Postal Code Country:						
Phone:						
Ship To			Sold To / Impo	orter Inform	nation	
Tax ID/VAT No.:			Tax ID/VAT No.:			
Contact Name:			Contact Name:			
Company Name:			Company Name:			
Address:			Address:			
City State/Province:			City State Province:			
Postal Code Country:			Postal Code Country:			
Phone:			Phone:			
Units Unit of Measurement	Description of Goods	Harmonized Code	Country of Origin	Unit Value	Total Value	Currency
Additional Community				Tomaio Line	Face):	
Additional Comments: Declaration Statement:				Insur	ebate:	

3.7 Vendor Manage Shipments - Search Status

- The Vendor Manage Shipments quadrant helps users to find shipments created based on a time period selection or other searchable criteria.
- Expand the **Vendor Manage Shipments** quadrant using the **command button** to maximize the quadrant screen.



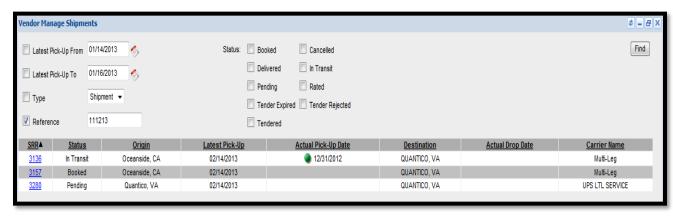
- The expanded view of the **Vendor Manage Shipments** portal is shown above
- Uncheck the date selection boxes to search all possible dates or use the calendar boxes to enter a date range to minimize search
- **Check** the **Reference box** and enter your reference number
 - > the SRR number
 - the PO number
 - the MCX site/store number
- The status section shows the different search criteria for tracking shipment statuses

Check any of the following criteria boxes to search for the shipments and track their statuses.

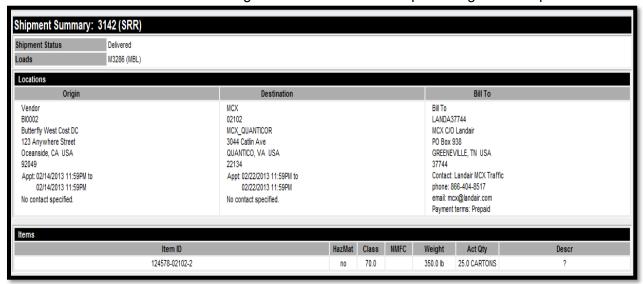
Status:	Booked	Cancelled
	Delivered	In Transit
	Pending	Rated
	Tender Expired	Tender Rejected
	Tendered	

Status:

- > **Booked** This status box checked will return the shipments that have been booked with a carrier but not picked up
- > **Delivered** This status box checked will return the shipments that have been delivered to the destination locations (Green = On Time, Red = Late)
- > **Pending** This status box checked will return the shipments that have not been planned
- > Tender Expired This status box checked will return the shipments that have not been accepted by a carrier for pick up
- > **Tendered** This status box checked will return the shipments that have been assigned a carrier
- > Cancelled This status box checked will return the shipments that have been cancelled due to PO expiration date or cancellation notice from MCX
- In Transit This status box checked will return the shipments that are currently in transit to the destination locations (Green = On Time, Red = Late)
- > Rated This status box checked will return the shipments that have been assigned a dollar value by the assigned carrier per destination location; \$ value not visible. The load is still in planning and has not been cleared to ship.
- > Tender Rejected This status box checked will return the shipments that have been rejected by a carrier and must be tendered to another carrier
- User can select multiple search criteria to return shipment tracking results.
- Click *Find* to search the specific shipment for details all orders that meet your criteria will populate.



- The example above retrieved all SRRs that contained the PO 111213.
- The Query results provides
 - SRR Number the Shipment Routing Request Number assigned to the order
 - > Status see page 29 for Status definitions
 - > Origin City and State of pickup
 - > Latest Pick-Up latest ship date obtained from the order minus weekends, holidays and carrier requirement notification days
 - > Actual Pick-Up Date carrier acknowledged date of pickup
 - > **Destination** City and State for delivery
 - Actual Drop Date actual delivery date
 - Carrier Name Carrier/Service assigned to shipment
- Click on the blue SRR link to get additional information pertaining to the shipment.

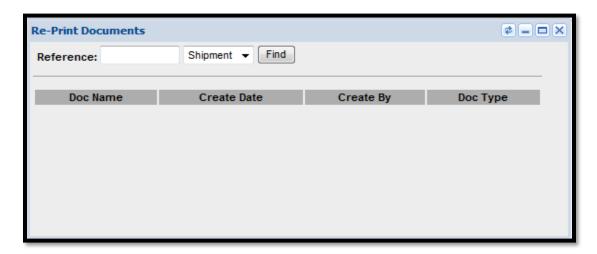


3.8 Edit SRR

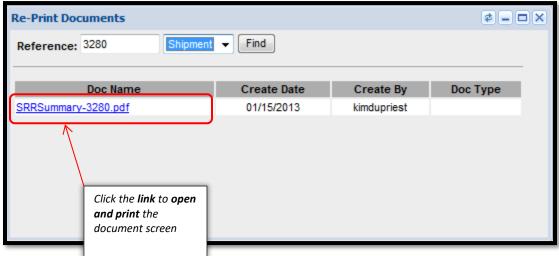
All requested edits or deletes to an SRR must be done by the Landair Traffic Team. Please email mcx@landair.com or call 866-404-8517 with your SRR#.

3.9 Re-Print Documents

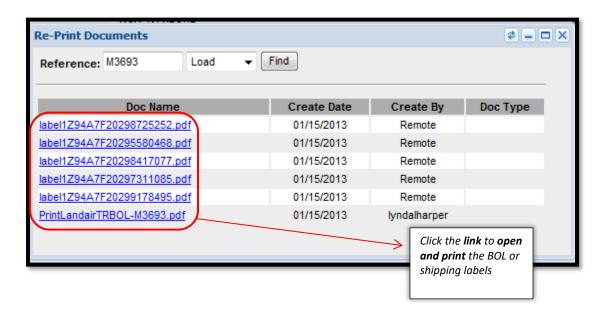
- The **Re-Print Documents** quadrant can be used to print the SRR record, the MBL (Master BOL), or the Small Parcel Shipping Labels
- Expand the *Re-Print Documents* quadrant using the *command button* to maximize the portal screen



Enter the *Reference* SRR number and select *Shipment* then click *Find* to print the SRR record



Enter the Reference MBOL number and select Load then click Find to retrieve the MBOL or Small Parcel Shipping Labels.



3.10 OPO, DD, and Procurement Orders

- Occasionally routing of an OPO (Open Purchase Order), DD (Direct Delivery), or **Procurement PO** is required.
- A list of OPO, DD, and Procurement Order numbers by vendor and approved destination ship to will be loaded in TMS for normal routing.
- The OPO, DD, and Procurement Order numbers will populate in your open orders in the Shipment Routing Request quadrant.
- If you do not see the OPO, DD, and Procurement Order number you have been required to use, please contact Landair Traffic at mcx@landair.com or 866-404-8517

3.11 Purchase Order Fill and Kill Description

There are some instances where a vendor has been issued a "Fill and Kill" Purchase Order. In this instance, the vendor will only be allowed to route on a PO one time. Once the PO has been routed on, the PO will no longer be visible in your Vendor Portal. If you believe that you should be able to see a PO that is not showing in your portal, you can contact mcx@landair.com for more information.